

TRBOtasks

Assign. Track. Escalate. Close.

TRBOtasks is the on-premises job ticketing module for TRBOserver, connecting browser-based dispatchers with MOTOTRBO radio users in one accountable workflow. Dispatchers create and assign tickets, monitor progress and completion, and keep work moving without relying on voice calls or paper lists.

Different web login types give dispatchers, supervisors, and other users the access they need. Dispatchers can assign tickets to available resources, reassign them as priorities change, and escalate work that is overdue or needs attention. Radio users receive assignments and send status updates from the field.



Features:

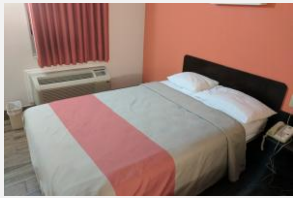
- Create and assign job tickets from a browser-based dispatch interface
- Monitor acknowledgments, status, progress, and completion in real time
- Reassign work to available resources and escalate when action is required

Benefits

- **One workflow from dispatcher to field.** Create, assign, monitor, reassign, escalate, and close work from one TRBOserver-connected interface.
- **Role-based web access.** Different login types give dispatchers, supervisors, and other users the views and permissions appropriate to their responsibilities.
- **Use the resources you already have.** Deliver structured work directly to MOTOTRBO radio users and receive acknowledgments, responses, and status updates back from the field.
- **Escalation and accountability.** Escalation rules keep important tickets from being overlooked, and every ticket carries a time-stamped record of who did what.
- **100% on-premises.** Runs as a Linux virtual machine on the same server as TRBOserver. Your ticket history never leaves your building.

Value proposition

- Every task assigned. Every response tracked.



HOSPITALITY

Send housekeeping, maintenance, and guest-request jobs straight to the radio a staff member is carrying. Confirm completion without a voice call.



MANUFACTURING

Send maintenance, production, and material-handling jobs directly to radio users. Reassign as priorities change and keep supervisors informed.



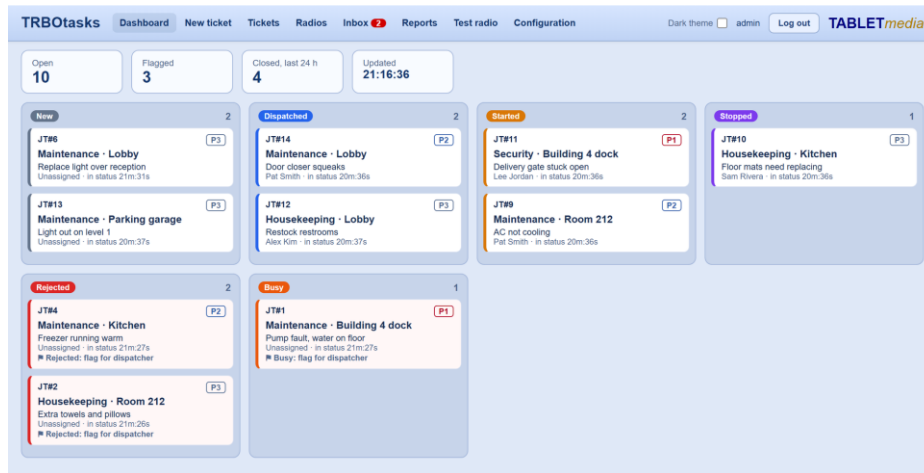
HEALTHCARE

Assign transport, facilities, environmental services, and security tasks to available staff, escalating time-sensitive work.



UTILITIES

Dispatch service tickets to crews, redirect assignments to available resources, and escalate urgent or overdue work.



WORKFLOW CAPABILITIES

TRBOtasks connects browser users and MOTOTRBO radio users through TRBOserver.

FUNCTION	CAPABILITY
Web Users	Different login types and permissions for dispatchers, supervisors, and other users
Ticket Assignment	Create tickets and assign them to the appropriate radio user or available resource
Radio Response	Receive acknowledgments, responses, and status updates from MOTOTRBO users
Live Status	See open, acknowledged, in-progress, and completed work from the web interface
Reassignment	Move tickets to another available resource as priorities or staffing change
Escalation	Escalate priority, overdue, or unresolved work according to operational workflow
Shared Radios	User sign-in associates a worker with a shared radio for accountability
History	A time-stamped record of ticket activity, responses, and completion

DEPLOYMENT & MANAGEMENT

Hosted with TRBOserver

Runs as a Linux virtual machine on the same PC as TRBOserver. One box, one place to look for the radios and the work they are doing.

Role-based web access

Different user login types support dispatch, supervision, monitoring, and administration, with the access appropriate to each role.

Dispatch and monitor from one screen

Assign tickets, watch their status, confirm completion, and move work to another available resource as operational needs change.



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United States of America



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